Overlapping Identities: Teamwork to Meet Convergent Student Needs

Gus Bedwell – Veteran Resources Coordinator
Clare Cady, MA – Human Services Resource Center Coordinator @ClareCady
Amy Luhn, MA – Childcare and Family Resources Coordinator

#NASPAsr3
Learning Outcomes For This Presentation

• Gain an understanding of the unique needs of student parents, student veterans and students experiencing poverty – and where these needs overlap

• Obtain methodology for assessing student expectations and needs though focus groups

• Learn about the intentional development of a team and space focused on combined services to meet student needs
Case Studies – As a group, read over your case study and answer the following questions. Be prepared to share with the larger group.

• What are some characteristics about this student, or their situation that you feel are important to note when addressing their issue(s)?
• What are some services or supports that can be offered to this student?
Where are the overlaps?

- Veterans Resources
- Childcare and Family Resources
- Human Services Resource Center
What is CFR?

• Advocates for all OSU parents’ needs
  • Students and Staff
  • Direct services, child care, & other family centered resources

• Contributes toward academic/personal success
  • Diminish/remove barriers through provision of services and supports
  • Refer and connect students to additional campus resources
What our Students Need

• Needs we are meeting
  • Child care subsidies
  • Lactation rooms & support
  • Care.com back up care
  • Campus child care center
  • Lunch & Learns
  • Resource fairs
  • Free drop-off child care
  • Advocacy
  • Resources & information
    • OSU & Community

• Identified & Unmet needs
  • Priority registration
  • Increase in child care slots
  • Increase in child care subsidies

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Veterans Resources
Needs of student Veterans
Human Services Resource Center (HSRC)

- Serving OSU students experiencing
  - Poverty
  - Homelessness
  - Hunger
  - Food Insecurity
- 6,857 points of contact 2011-2012
- Served 2,624 clients at the OSU Emergency Food Pantry
- Offer direct human services, resources, referrals, and support, education, and outreach
HSRC Student Needs

• Direct Human Services in the form of subsidies, food, books, food stamp applications, and other goods
• Access to knowledgeable staff who can help them problem-solve financial crisis
• A safe place to discuss their issues without judgment
• Access to a kitchen, laundry, showers, and lockers
• Computer access, and a lounge space for commuter students
• Space for naps
• Many students have children (XX%)  
• Many students are veterans (XX%)
Overlaps and Unique Needs

**REFERRALS**
- Health, Counseling, Financial Aid, other student services

**SUPPORT**
- A system that is tailored to meet their unique and overlapping needs

**SPACE**
- Both to be shared with the campus, and to be used as a unique group

**ACKNOWLEDGEMENT**
- The campus is aware that these groups are present and valued

**SHARE**
- A system that is tailored to meet their unique and overlapping needs

**SHARED NEEDS**
- Honor and respect of their service
- Access to earned VA Benefits
- Professionalism
- Access to Human Services
- Anonymity/privacy
- A family-friendly campus climate
- Flexibility (accommodation)
- A safe and secure place for children

**SR3 is created**
Slide outlining the Research on “one stop Shopping” benefits
Creating Student Resources 3 (SR3) (where we are now)

• Sharing of resources
• Co-location
• Organizational Structure
• Possible Conflicts
SR3 proposed timeline
And goals
Outcomes and Lessons Learned
Questions/Comments
And our contact info